

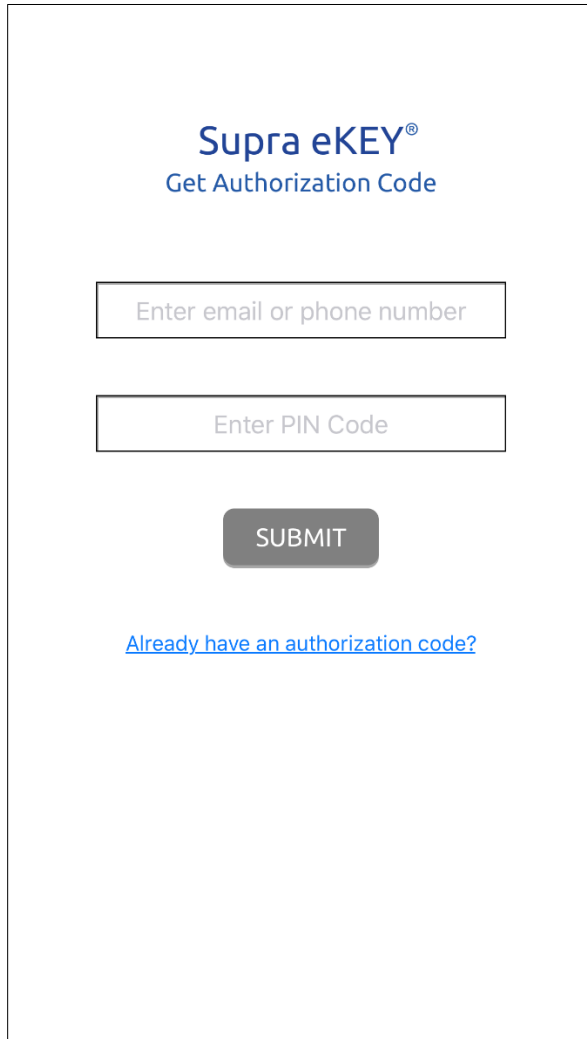
## How to obtain an eKey Authorization code for existing eKey users

(Please contact the association if you are a new user.)

This new feature makes it easy to obtain an authorization code if you get a new phone or need to re-install the eKEY app.

To obtain an authorization code from the eKEY app:

1. Launch the **eKEY app**
2. Select **Activate eKEY App** and the screen below is displayed



The screenshot shows the 'Supra eKEY® Get Authorization Code' screen. It features a title 'Supra eKEY®' in blue, followed by the subtitle 'Get Authorization Code' in a smaller blue font. Below the subtitle are two input fields: the first is labeled 'Enter email or phone number' and the second is labeled 'Enter PIN Code'. A dark grey 'SUBMIT' button is centered below the input fields. At the bottom of the screen, there is a blue hyperlink that reads 'Already have an authorization code?'.

3. Enter **email address** or **phone number**
4. Enter **4-digit PIN**
5. Click **Submit**

You will receive an email or text message (depending on whether you entered an email address or phone number) containing a link. Click that link to automatically authorize the eKEY app.

An authorization code can still be obtained from SupraWEB or Mobile SupraWEB at [supraweb.suprakim.com](http://supraweb.suprakim.com). You can also contact BCAR staff at 215.956.9176 Option 2 to obtain an authorization code.