

## Open Shackle



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Remove the shackle from keybox so keybox can be moved or attached.

1. Turn on keybox.
  - For Bluetooth keyboxes, press up and then release the bottom of the keybox (a light located in the front window of the keybox will continue to flash while the Bluetooth is on).
  - For infrared keyboxes, press the Supra eKEY fob button and point the front of the fob toward the front window of the keybox (a light located on the top of the fob will continue to flash while the fob is actively sending commands to the keybox). Open Supra eKEY app and select **Open Shackle**.

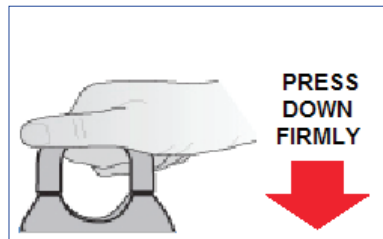


Bluetooth Keybox



Infrared Keybox

2. Enter shackle code.
3. Select reason why the keybox shackle is being opened.
4. Optional: Select **Add to My Keybox Inventory** if you want the keybox added to your inventory.
5. Select **Begin**.
6. Wait for a success message to display on the eKEY app, then push the shackle all the way down and pull up to remove (the shackle will completely separate from the keybox body).



**Note:** To reinstall shackle, reinsert shackle, then push it all the way down until it clicks into place.