

## Obtain Key



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Unlock a keybox to access the key container.

1. Turn on the keybox.
  - For Bluetooth keyboxes, press up and then release the bottom of the keybox (a light located in the front window of the keybox will continue to flash while the Bluetooth is on).
  - For infrared keyboxes, press the Supra eKEY fob button and point the front of the fob toward the front window of the keybox (a light located on the top of the fob will continue to flash while the fob is actively sending commands to the keybox).



Bluetooth Keybox      Infrared Keybox and Fob

2. Open the Supra eKEY app and select **Obtain Key**.
3. Enter PIN and, if prompted, a CBS code.
4. After a success message appears on the eKEY app, press up on the bottom of the keybox, then allow the key container to drop from the bottom of the keybox.



**Note:** To reinstall the key container, reinsert the container into the bottom of the keybox, then push the container upward until it locks into place.



**CAUTION:** Do not place ID tags, key rings, or other loose objects in the key container. Make sure all keys and gate cards fit completely inside the designated key slot of the key container. Loose objects or improperly inserted keys or cards can jam the key container or otherwise damage the keybox.